



AUSTRALIAN COLLECTORS &  
DEBT BUYERS ASSOCIATION

## INFORMATION FOR PROSPECTIVE MEMBERS

Membership of the Australian Collectors & Debt Buyers Association (ACDBA) is available as follows:

**MEMBER** – for corporations principally engaged in debt collections or debt purchasing activities and willing to meet the full criteria of membership.

Compliance and transparency is at the heart of ACDBA membership.

### Disclosure:

Members are required to provide the following data on an annual basis to ACDBA for the aggregation and publication of non-identifying industry statistics. Only aggregated and non-identifying data is released by the ACDBA's secretariat. Members agree to provide data including:

- Number and value of debts under collection
- Breakdown of debts in terms of contingent collections and debt purchase collections
- Number of accounts under payment arrangements
- Number of employees in terms of contingent collections and debt purchase collections •
- Total value collected from accounts
- Breakdown of number of contacts with debtors in terms of telephone, SMS, letters and emails
- Number of complaints received from debtors in the preceding period including summary breakdown of how handled ie via IDR or EDR together with a summary of outcomes
- Details of any notifications by regulators of alleged breaches in preceding period together with summary of outcomes.

The current membership fees are:

Class of membership	No of employees working on Australian Debt *	Annual Fee including GST
MEMBER	0 to 15	\$3,370.00
	16 to 50	\$6,740.00
	51 to 100	\$13,370.00
	101 to 200	\$20,100.00
	Over 201	\$26,790.00

\* **Employees working on Australian Debt** for calculating Membership Tiers means "all full time employed collection staff (wherever they are located) only working on Australian purchased and/or outsourced debt". [This definition is intended to **exclude** any staff involved in legal practices that are not working on debt matters or staff working in Finance or Corporate areas, or in the case of members with Credit Reporting and/or Bureau businesses the staff involved in those areas.]



AUSTRALIAN COLLECTORS &  
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## Membership Application

Complete and sign this form and return to:

**CEO**  
**Australian Collectors & Debt Buyers Association**  
**PO Box 1003 SPRING HILL QLD 4000**  
**Email: [admin@acdba.com](mailto:admin@acdba.com)**

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### We hereby apply for membership of the Australian Collectors & Debt Buyers Association as a MEMBER

Corporation name: \_\_\_\_\_ ["The Applicant"]

ABN: \_\_\_\_\_ Trading name: \_\_\_\_\_

Office Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Postal Address:  Same as above  
 Other \_\_\_\_\_

Suburb \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Public Access: Telephone (for member directory): \_\_\_\_\_

Email (for member directory): \_\_\_\_\_

Website: \_\_\_\_\_

Related corporations: *[List any fully owned subsidiary corporations to be included under this membership]*

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Total number of employees working on Australian Debt: \_\_\_\_\_

Activities: *[Tick all activities relating to Applicant]*

Collections  Debt Purchasing  Debt Sales  Other (list) \_\_\_\_\_

Consent is given for the Applicant to be listed as a member at <http://www.acdba.com>  Yes  No

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*The CEO or Executive in Charge of the applicant's debt collection and/or debt purchasing business is required to be the Nominee of the Member*

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Position: \_\_\_\_\_ Email: \_\_\_\_\_

Direct Telephone: \_\_\_\_\_ Mobile: \_\_\_\_\_

**Nominee**



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### Additional Contacts

#### Accounting:

Name \_\_\_\_\_  
Phone \_\_\_\_\_ Email Address \_\_\_\_\_  
Opt out of Monthly Newsletter:

#### Compliance Manager:

Name \_\_\_\_\_  
Phone \_\_\_\_\_ Email Address \_\_\_\_\_  
Add to Compliance Committee Meetings  Opt out of Monthly Newsletter:

#### Additional Contact:

Name \_\_\_\_\_ Role \_\_\_\_\_  
Phone \_\_\_\_\_ Email Address \_\_\_\_\_  
Add to Compliance Committee Meetings  Opt out of Monthly Newsletter:

#### Additional Contact:

Name \_\_\_\_\_ Role \_\_\_\_\_  
Phone \_\_\_\_\_ Email Address \_\_\_\_\_  
Add to Compliance Committee Meetings  Opt out of Monthly Newsletter:

#### Additional Contact:

Name \_\_\_\_\_ Role \_\_\_\_\_  
Phone \_\_\_\_\_ Email Address \_\_\_\_\_  
Add to Compliance Committee Meetings  Opt out of Monthly Newsletter:

*To add more contacts, please provide their details to [admin@acdba.com](mailto:admin@acdba.com)*

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### Declaration

The applicant agrees if granted membership and for so long as the membership with the Australian Collectors & Debt Buyers Association (ACDBA) continues:

- it shall be governed by the Constitution and Bylaws of ACDBA (available at [www.acdba.com](http://www.acdba.com));
- it subscribes to and agrees to be bound by any ACDBA Code of Practice as adopted from time to time;
- Membership if approved shall be continuing with membership fees billed annually;

and further the applicant consents to ACDBA making all such inquiries it deems necessary in the course of approval or rejection of this application for membership now or at any time in the future.

I declare that the information made in this application is correct and I confirm the above with my signature.

Signed: \_\_\_\_\_ Name: \_\_\_\_\_

Position: \_\_\_\_\_ Dated: / /